



Child Safety Policy

The Australian Institute of International Understanding (AIIU) acknowledges the Traditional Owners of Country throughout Queensland, and the nation and recognises their continuing connection to lands, waters, sky and cultures.

We pay our respects to Elders, children and young people of past, current and future generations as the holders of the memories, the traditions, the culture and the spiritual wellbeing of the Aboriginal and Torres Strait Islander peoples across Queensland, and the nation. AIIU acknowledges the important role of Aboriginal people and culture within the Queensland and broader Australian community, and the Strength, Resilience and Endurance of the Stolen Generations Survivors.

INTRODUCTION

This Child Safety Policy supports AIIU to create and maintain a child safe organisation where children and young people are safe and feel safe. The policy provides a framework for how AIIU approach child safety.

All AIIU community members are responsible for caring for children and young people, positively promoting their wellbeing and protecting them from any harm or abuse.

The Child Safety Policy tells the relevant community about the strategies and arrangements in place to keep children safe, helping create a shared commitment to keeping children safe. It will also support everyone in your AIIU to know their responsibilities.

UNDERSTANDING THE STANDARDS

AIIU must comply with the Standards and in doing so, implement all there aspects.

Each of the Standards is expressed as a statement of an expected outcome that organisations must achieve. The new Standards also include minimum requirements to clarify what you need to do for your AIIU.

THE 10 CHILD SAFE STANDARDS

The 10 Child Safe Standards for Child Safe Organisations are listed below. AIIU must comply and implement all aspects of the 10 Standards.

Each of the Standards is expressed as a statement of an expected outcome that AIIU must achieve. The new Standards also include minimum requirements to clarify what a AIIU is expected to do.

Child Safe Standards is a compulsory framework that supports AIIU to promote the safety of children by requiring them to implement policies to prevent, respond to and report allegations of child abuse. The *Child Safe Organisation Act 2024 (Qld)* gives the Queensland Family and Child Commission and other regulators more powers to assess and enforce compliance with the Child Safe Standards.

There are 10 Child Safe Standards:

Standard 1

Child safety and wellbeing is embedded in organisational leadership, governance and culture.

Standard 2

Children are informed about their rights, participate in decisions affecting them and are taken seriously.

Standard 3

Families and communities are informed and involved in promoting child safety and wellbeing.

Standard 4

Equity is upheld and diverse needs respected in policy and practice.

Standard 5

People working with children are suitable and supported to reflect child safety and wellbeing in practice.

Standard 6

Processes to respond to complaints of child abuse are child focused.

Standard 7

Staff and volunteers are equipped with the knowledge, skills and awareness to keep children safe through ongoing education and training.

Standard 8

Physical and online environments promote safety and wellbeing and minimise the opportunity for children to be harmed.

Standard 9

Implementation of the Child Safe Standards is regularly reviewed and improved.

Standard 10

Policies and procedures document how the organisation is safe for children.

STATEMENT OF COMMITMENT

At AIIU we hold the care, safety and wellbeing of children and young people as a primary and fundamental responsibility.

AIIU, schools, and affiliated third-party partner organisations have a moral, legal and mission-driven responsibility to create nurturing environments where children and young people are respected, their voices are heard, and they are safe and feel safe.

The health, welfare and safety of all children in care are paramount. AIIU, schools, and affiliated organisations will act on behalf of children to protect their rights to safety and security following legal and regulatory requirements. In cases of suspected child abuse and other welfare concerns, staff will report to the appropriate authorities. All staff working with children take on a duty of care to ensure that all children are protected and safe from harm.

AIU, schools, and affiliated organisations will nominate a person or persons to oversee Child Safety as part of their role in the organisation. This person/s must be up to date with child safety requirements and able to promote and effectively communicate with a range of stakeholders.

AIU has specific policies, procedures and training that support our leadership team, staff, volunteers, host families and students to achieve these commitments.

UNDERSTANDING LEGISLATIVE CONTEXT

Child Safe Organisation Act 2024 (Qld)

This Act is designed to protect children from harm and promote their safety, wellbeing and best interests.

Organisations that engage in child related work, provide services specifically for children, or facilities for children's use (called 'child safe entities' in the new legislation) will be required to comply with 10 Child Safe Standards and a Reportable Conduct Scheme. A child is anyone under the age of 18 years.

Child Safe Organisations include early childhood education providers, schools, hospitals and churches through to businesses and organisations employing staff or run by volunteers that provide services to or who work with children. Child Safe Organisations may be solely based in Queensland or may work across state boundaries.

The Child Safe Organisations system will be introduced in a phased approach from October 2025 meaning different sectors will be required to meet their legal obligations at different times.

Work has commenced on implementing the system.

A reasonable belief is a belief on reasonable grounds i.e. if a reasonable person practising the profession or carrying out the duties of the office, position or employment, as the case requires, would have formed the belief on those grounds.

- contemporary graduated monitoring and enforcement powers
- improved information sharing powers.

All incidents, suspicions, and disclosures of child abuse must be reported as soon as possible. Failure to report physical and sexual child abuse may amount to a criminal offence.

New Regulatory Framework

A new regulatory framework for the Child Safe Standards makes it easier for people to identify who the regulator is for their organisation. New laws came into effect resulting in some organisations having a different regulator.

Some organisations that deliver multiple types of services to children may still have more than one regulator.

The framework will provide regulators of the Standards with legal powers to hold organisations to account if they are not complying with the Standards.

This will aid regulators to respond to risks of child abuse and breaches of the Standards.

- **Working with Children (Risk Management and Screening) Act 2000 (Qld)**

The requirement to obtain a Working with Children Check in the form of a QLD Blue Card, where a person wants to engage in child is established by the *Working with Children (Risk Management and Screening) Act 2000 (Qld)*.

A Working with Children Check is an assessment of whether a person poses an unacceptable risk to children. As part of the process, the screening unit will look at criminal history, child protection information, and other information.

The purpose of this policy is to ensure AIU and AIU leaders understand and comply with the legal requirements for undertaking suitability checks including

Working with Children Checks for any adults who work with children in school environments.

- AIU must have a registry for staff, volunteers, committee members, contractors and other relevant personnel, and WWCC cards to make sure everyone has the current and valid QLD Blue Card.
- AIU must establish and implement procedures to assess and verify the suitability of all adults who engage in child-related and child-connected work. These may exceed the requirements of the *Working with Children (Risk Management and Screening) Act 2000 (Qld)* if required.
- Working with Children Checks are required by law for people who engage in child-related work (whether paid or unpaid) as defined in the *Working with Children (Risk Management and Screening) Act 2000 (Qld)*.
- AIU must comply with the Child Safe Standards – managing the risk of child abuse in Schools and School boarding premises.
- In assessing what suitability checks should be undertaken, AIU must consider the child safety risks relevant to the adult's role.

The check aims to prevent people from working with children if records indicate that they may pose an unacceptable risk to children.

The Working with Children Check is an ongoing assessment of a person's eligibility to work with children and involves a check of a person's criminal history and other disciplinary and Queensland Police Services information.

| ORGANISATION OBLIGATIONS | STAFF AND VOLUNTEER OBLIGATIONS |
|--|--|
| <p>Prior to engaging an employee or volunteer in child-related work, organisations must check the status of the person's check.</p> <p>Organisations must ensure that employees and volunteers have updated their details to include the name of the organisation. When this has been done, the organisation will receive a confirmation letter.</p> <p>Workers must update their details of employment to include the organisation and the address of the organisation within 21 days of commencing work</p> <p>It is important that organisations keep accurate records of the WWCC process including</p> <ul style="list-style-type: none"> • Blue card numbers (or application receipt numbers) of all works and volunteers • expiry dates and card types • all correspondence | <p>Employees and volunteers must ensure they have the correct type of check (employee or volunteer) when engaging in child-related work.</p> <p>Employees and volunteers must ensure that their details are up to date. Changes to personal and employment details must be made within 21 days. Employees and volunteers must notify the WWCC office know if they have been charged or found guilty of any offences</p> |

NEW CRIMINAL OFFENCES

Grooming for Sexual Conduct

The offence of grooming for sexual conduct with a child under the age of 16 years is defined as: A person of or over the age of 18 years must not communicate, by words or conduct, with a child under the age of 16 years or a person under whose care, supervision or authority the child is (whether or not a response is made to the communication) with the intention of facilitating the child's engagement in or involvement in a sexual offence with that person or another person who is of or over the age of 18 years.

Failure to Protect Offence

The offence of failure to protect a child under the age of 16 years from sexual offence is defined as:

- a person who by reason of the position he or she occupies within a relevant organisation, has the power or responsibility to reduce or remove a substantial risk that a relevant child will become the victim of a sexual offence committed by a person of or over the age of 18 years who is associated with the organisation ; and knows that there is a substantial risk that that person will commit a sexual offence against a relevant child must not negligently fail to reduce or remove that risk.

The failure to protect offence applies to people within organisations who knew of a risk of child sexual abuse by someone in the organisation and had the authority to reduce or remove the risk but did not act to protect the child.

The offence applies where there is a substantial risk that a child under the age of 16 under the care, supervision or authority of a relevant organisation will become a victim of a sexual offence committed by an adult associated with that organisation. A person in a position of authority in the organisation will commit the offence if they know of the risk of abuse and have the power or responsibility to reduce or remove the risk, but negligently fail to do so. This offence encourages organisations to actively manage the risks of sexual offences being committed against children in their care to protect them from harm.

Failure to Disclose Offence

The offence of failure to disclose a sexual offence committed against a child under the age of 16 years is defined as:

- a person of or over the age of 18 years (whether in Queensland or elsewhere), who has information that leads the person to form a reasonable belief that a sexual offence has been committed in Queensland against a child under the age of 16 years by another person of or over the age of 18 years, must disclose that information to a member of the Queensland Police Services as soon as it is practicable to do so, unless the person has a reasonable excuse for not doing so. The failure to disclose offence helps to ensure that protecting children from sexual abuse is the responsibility of the whole community.

Mandatory Reporting

All mandatory reporters must make a report to the Queensland Police Services or relevant local Child Protection Services Authority as soon as practicable if, during the course of carrying out their professional roles and responsibilities, they form a belief on reasonable grounds that:

- a child has suffered, or is likely to suffer, significant harm as a result of physical injury or sexual abuse
- the child's parents have not protected, or are unlikely to protect, the child from harm of that type.

It's a criminal offence not to report in these circumstances. It's recommended that mandatory reporters follow the four critical actions.

Individuals who are required to report:

- Queensland registered teachers, including principals, and early childhood teachers
- school staff who have been granted permission to teach
- registered medical practitioners, nurses and midwives
- Queensland Police Service officers
- registered psychologists
- people in religious ministry
- early childhood workers
- youth justice workers
- out-of-home care workers (excluding voluntary foster and kinship carers)
- school counsellors including staff who provide direct support to students for mental, emotional, or psychological wellbeing, including (but not limited to) school health and wellbeing staff, primary welfare officers, student wellbeing coordinators, mental health practitioners, chaplains, and Student Support Services staff.

Reportable Conduct Scheme

The Reportable Conduct Scheme requires organisations involving children to notify the Queensland Family and Child Commission (QFCC) of any alleged abuse by people employed by:

- the organisation
- volunteers, as well as foster and kinship carers in a formal care arrangement.
- contractors
- office holders
- ministers of religion
- officers of a religious body

There are 5 types of 'reportable conduct':

- sexual offences (against, with or in the presence of, a child)
- sexual misconduct (against, with or in the presence of, a child)
- physical violence (against, with or in the presence of, a child)
- behaviour that causes significant emotional or psychological harm
- significant neglect.

The Queensland Family and Child Commission (QFCC) has responsibility for administering a reportable conduct scheme in Queensland. The scheme is designed to improve oversight of how organisations respond to allegations of child abuse and child-related misconduct by staff and volunteers.

Under the scheme, the QFCC has the power to:

- oversee and monitor the handling of allegations of child abuse by relevant government departments, religious and non-government organisations
- undertake independent investigations
- scrutinise and audit systems and processes for handling allegations
- monitor and report on trends
- build skills and knowledge within government departments, religious and non-government organisations to ensure they can competently handle allegations of suspected child abuse¹.

EQUITY AND DIVERSITY

The purpose of this policy is to ensure that AllU developing and/or implementing AllU programs, including Student Exchange Programs, comply with legal obligations to provide inclusive educational environments where students are treated with respect and dignity, regardless of their attributes.

AllU recognises the diverse circumstances of children and young people and works to celebrate their strengths and individual characteristics and embrace them regardless of their abilities, gender, socio-economic status and cultural background.

Staff, volunteers, host families, affiliated organisations and all other relevant personnel are trained to recognise and respond effectively to children and young people with diverse needs, with a particular focus on vulnerable groups, including Aboriginal and Torres Strait Islander children, children with a disability, and children from culturally and linguistically diverse backgrounds and LGBTIQ+.

AllU must take steps to create a learning environment where all students are welcomed, accepted and treated equitably and with respect regardless of their backgrounds or attributes such as race, religious belief or activity, gender identity, disability or sexual orientation so that they can participate, achieve and thrive at school.

AllU:

- must not unlawfully discriminate when deciding who should be enrolled in a student exchange program and on what terms
- must not unlawfully discriminate against a student by denying or limiting access to any benefit provided by the AllU or by subjecting a student to any other detriment because of the student's attribute
- must not unlawfully discriminate against a student by expelling them because of the student's attribute
- must make reasonable adjustments for students with disabilities who require adjustments to enable them to participate in their education and other school activities (for example, school sports, concerts and other events) on the same basis as their peers without a disability
- must take steps to provide an educational setting that is safe for all students, and which is free from bullying, unlawful discrimination, sexual harassment, disability harassment (such as hurtful or humiliating comments or actions about a person's disability) or victimisation
- must acknowledge and respond to the diverse needs, identities and strengths of all students
- must encourage empathy and fairness towards others

- must challenge stereotypes that promote prejudicial and biased behaviours and practices
- must create a learning environment for all students that acknowledges, respects and values different cultures and identities including Koorie cultures
- must respond to complaints and allegations appropriately and ensure that racism within the organisation is identified, confronted and not tolerated, and that any instances of racism are addressed with appropriate consequences.

EQUAL OPPORTUNITY:

ANTI-DISCRIMINATION, RACIAL VILIFICATION AND DISABILITY DISCRIMINATION

All those involved in developing and/or implementing AIU programs, including Student Exchange programs are required to uphold the values related to equal opportunity in relation to their students and the selection, supervision and management of staff.

The purpose of this policy is to ensure that AIU comply with legal obligations to provide inclusive educational environments where students are treated with respect and dignity, regardless of their attributes.

- AIU are required to comply with a number of legislative obligations that relate to equal opportunity and human rights
- It is unlawful for AIU to discriminate against students on the basis of certain protected attributes (for example, race, religious belief or activity, disability, sex, gender identity or sexual orientation) – refer to ‘Definitions’ below for a complete list of protected attributes

AIU must comply with federal and state anti-discrimination laws.

Equal Opportunity Act Objectives

The objectives of this Act are:

- (a) To eliminate discrimination, sexual harassment and victimisation, to the greatest possible extent;
- (b) To further promote and protect the right to equality;
- (c) To encourage the identification and elimination of systemic causes of discrimination, sexual harassment and victimisation;
- (d) To promote and facilitate the progressive realisation of equality, as far as reasonably practicable by recognising that-
 - (i) discrimination can cause social and economic disadvantage and that access to opportunity is not equitably distributed throughout society;
 - (ii) equal application of a rule to different groups can have unequal results or outcomes;
 - (iii) the achievement of substantive equality may require the making of reasonable adjustments and reasonable accommodation and the taking of special measures;
- (e) to encourage best practice and facilitate compliance with by undertaking research, educative and enforcement functions;

- (f) to resolve disputes about discrimination, sexual harassment and victimisation in a timely and effective manner, and to also provide direct access to the Queensland legal system for resolution of such disputes.

Definitions

Discrimination is defined as being linked to the following attributes:

- (a) age
- (b) breastfeeding
- (c) employment activity
- (d) gender identity
- (e) disability
- (f) industrial activity
- (g) lawful sexual activity
- (h) marital status
- (i) parental status or status career
- (j) physical features
- (k) political belief or activity
- (l) pregnancy
- (m) race
- (n) religious belief or activity
- (o) sex
- (p) sexual orientation
- (q) personal association (whether as a relative or otherwise) with a person who is identified by reference to any of the above attributes.

Equal Employment Opportunity

AllU, and Affiliated Organisations must choose the best person for the job regardless of:

- race, colour and national origin;
- physical, intellectual or psychological impairment including HIV and AIDS;
- gender;
- marital status (including de facto);
- parental status (including pregnancy);
- religious or political beliefs, activities or practices.

AllU should establish and monitor all employment policies, practices and procedures to ensure that equal opportunity principles are followed in all areas of staff management.

CHILD SAFEGUARDING

AllU believes that the safety of children is of paramount importance and aims to protect a child's right to be safe from abuse of any kind. AllU will ensure that all parties affected by this policy are aware of their roles and responsibilities regarding child protection.

AllU must therefore provide an environment that is free from any type of abuse and foster a child's growth and development as per the individual requirements of each child. The staff of AllU should therefore be aware of their obligations and responsibilities regarding the safety of children.

AllU will educate all parties about their roles in creating a child-safe environment, including identifying and responding to signs of child abuse.

AllU requires all those involved in developing and implementing Student Exchange Programs to have strategies in place to:

- prevent child abuse;
- encourage reporting of any abuse that does occur;
- improve responses to any allegations of child abuse;
- review these processes regularly.

In addition, AllU should provide regular training to their staff on child safety issues to ensure that, in the event, a child has suffered abuse, all relevant personnel can act quickly in the best interests of the child.

As part of the Queensland Child Safe Standards, three overarching principles require organisations to consider the increased vulnerability of:

- Aboriginal children;
- Children from culturally and linguistically diverse backgrounds; and
- Children with disabilities

AllU must focus on promoting the cultural safety of Aboriginal children, the cultural safety of children from culturally and linguistically diverse backgrounds and the safety of children with a disability.

Specifically, all relevant policies and procedures relating to child safety and wellbeing should describe AllU's commitment to respecting and valuing Aboriginal children and young people. This includes that:

- staff, volunteers, host families and students must encourage and support children to express their culture and enjoy their cultural rights
- staff, volunteers, host families and students must actively support and facilitate participation and inclusion within the organisation by Aboriginal children and their families
- racism will not be tolerated within AllU and across all of its programs and activities and how AllU will respond, including potential consequences
- AllU's leadership has a responsibility to help everyone involved with the organisation to acknowledge and appreciate the strengths of Aboriginal culture and understand its importance to the wellbeing and safety of Aboriginal children and young people.

The 4 R's of safeguarding children are a set of strategies for promoting the welfare and the safety of children. They stand for:

1. **Recognise** signs of abuse or potential risks to welfare.
2. **Respond** appropriately and promptly to any concerns about child safety.
3. **Record** all relevant information accurately and confidentially.
4. **Refer** to the appropriate services for further investigation or support.

These strategies are essential in ensuring that you are able to effectively identify risks, respond effectively and refer to where necessary. They help to ensure that vulnerable children and young people receive the protection and support they need.

FORMS OF ABUSE

All volunteers and employees must understand how child abuse can occur to create a child-safe environment.

Section 8 of the Child Protection Act 1999 (Qld) defines a child as an individual under 18 years.

Section 10 of the Child Protection Act 1999 (Qld), deems a child in need of protection as a child who:

'(a) has suffered significant harm, is suffering significant harm, or is at unacceptable risk of suffering significant harm; and

(b) does not have a parent able and willing to protect the child from the harm.'

Section 9 of the Child Protection Act 1999 (Qld) defines harm to a child as:

'(1) ... any detrimental effect of a significant nature on the child's physical, psychological or emotional wellbeing.

(2) It is immaterial how the harm is caused.

(3) Harm can be caused by—

(a) physical, psychological or emotional abuse or neglect; or

(b) sexual abuse or exploitation.

(4) Harm can be caused by—

(a) a single act, omission or circumstance; or

(b) a series or combination of acts, omissions or circumstances.'

For the purposes of the Child Safe Standards, abuse constitutes any act committed against a child involving:

- Physical child abuse
- Child sexual abuse
- Grooming
- Emotional child abuse
- Neglect
- Family violence
- Children exhibiting inappropriate sexual behaviour This list is not exhaustive but may include:

Cumulative harm – Cumulative harm refers to the effects of multiple adverse or harmful circumstances and events in a child's life. Cumulative harm may be caused by an accumulation of a recurring negative circumstance (such as unrelenting low-level care) or even; or by multiple occasions or events (such as persistent verbal abuse and denigration, inconsistent or harsh disciplines or exposure to family violence).

Multidimensional harm – occurs when more than one abuse type is experienced at the same time, e.g. sexual abuse also involves physical Abuse and Emotional Abuse at the same time.

Emotional abuse – Emotional child abuse occurs when a child is repeatedly rejected, isolated or frightened by threats, or by witnessing family violence.

It also includes hostility, derogatory name-calling and put-downs, and persistent coldness from a person to the extent that the child suffers, or is likely to suffer, emotional or psychological harm to their physical or developmental health. Emotional abuse may occur with or without other forms of abuse.

Serious emotional or psychological abuse could also result from conduct that exploits a child without necessarily being criminal, such as encouraging a child to engage in inappropriate or risky behaviours.

Exposure to Family Violence – Family violence is behaviour towards a family member that may include:

- physical violence or threats of violence
- verbal abuse, including threats
- emotional or psychological abuse
- sexual abuse
- financial and social abuse.

A child's exposure to family violence constitutes child abuse. This exposure can be very harmful and may result in physical harm and long-term physical, psychological and emotional trauma. Action must be taken to protect the child, and to mitigate or limit their trauma.

Grooming – Many perpetrators of sexual offences against children purposely create relationships with children and young people, their families and carers to create a situation where abuse could occur. Grooming concerns predatory conduct undertaken to prepare a child for sexual activity.

For example:

- Spending special time with a child, e.g. in private settings, away from the organisation, online;
- Isolating the children or young people from family and peers;
- Giving gifts to a child;
- Showing favouritism;
- Allowing the child to step out of boundaries or rules;
- Touching the child; and
- Testing and breaking professional boundaries

Neglect – Neglect is the continued failure to provide a child with the necessities of life, such as food, clothing, shelter, hygiene, medical attention or adequate supervision, to the extent that the child's health, safety, and development are, or is likely to be, jeopardised. Severe neglect can also occur if an adult fails to adequately ensure a child's safety when exposed to extremely dangerous or life-threatening situations.

Physical violence – Physical violence occurs when a child suffers or is likely to suffer significant harm from a non-accidental injury or injuries inflicted by another person. Physical violence can be imposed in many ways, including hitting, beating, shaking, burning, or using weapons (such as belts and paddles).

Sexual offences – occur when a person involves the child in sexual activity or deliberately puts the child in the presence of sexual behaviours that are exploitative or inappropriate to their age and development. Child sexual abuse can involve a range of sexual activities, including fondling, masturbation, penetration, voyeurism and exhibitionism. It can also include exposure to or exploitation through pornography or prostitution and grooming.

Sexually harmful behaviour in children – refers to harmful behaviour perpetrated by a child (17 years of age or younger) to another child. Harmful behaviours in children often indicate that they have experienced abuse or neglect. Where sexually harmful behaviour occurs, organisations have a duty of care to both children. In children under ten years of age, such behaviour is usually referred to as *sexually problematic behaviour*.

ROLES & RESPONSIBILITIES

| KEY ROLE | KEY RESPONSIBILITIES |
|--|---|
| All Staff, Employees, Students, Volunteers, Host families, Contractors and other relevant personnel | <ul style="list-style-type: none"> • To be aware of, understand and apply the requirements of this policy in all areas of work. • Work with AIU to embed and uphold the Child Safe Policy. • Attend Child Safe training. • Report any abuse/neglect concerns, allegations or disclosures to the child safe officer and/or relevant authorities. • Understand the legislation and legal obligations to report. • Obtain and maintain a valid Working with Children Check/QLD Blue Card as required for their role. • Where a child is in immediate danger, call the Queensland Police Services. • Respond appropriately to a child who makes or is affected by an allegation of child abuse. |
| Local Child Safety Officer/AIU Regional Manager | <ul style="list-style-type: none"> • Act as the first point of contact for child safety concerns or allegations of abuse within the AIU. • Consult and liaise with the host school principal on the implementation of the Child Safe Standards. • Provide support to the child, the parents/carers, the person who reports and the accused person. • Initiate internal processes to ensure the safety of the child(ren). • Decide, considering legal requirements and duty of care, whether the matter will be reported to the Queensland Police Services or Child Protection and lodge a report as soon as possible (if required). • Confirm relevant authorities have been notified i.e. Department of Families, Seniors, Disability Services and Child Safety (DCSSDS), Queensland Police Services, Department of Education, QFCC. • Monitor compliance with the child safe policy and reporting procedure and respond appropriately where non-compliance is identified. • Create, develop and support a culture of child safety within the host school. • Ensure all Staff, Employees, Students, Volunteers, Host families, Contractors and other relevant personnel are aware of how to respond appropriately to a child who makes or is affected by an allegation of child abuse. • Review and update the Child Safety Policy annually. • Inform the children and young people about this policy and make it publicly available. • Oversee the implementation of the Child Safe Policy and Reporting Procedure. • Store the Incident Reporting Form for reporting purposes according to privacy policy and procedures. |

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| Leadership | <ul style="list-style-type: none"> • Demonstrate leadership in child safe practices. • Monitor compliance with the child safe policy and reporting procedure and respond appropriately where non-compliance is identified. • Ensure organisational systems and processes are in place relating to recruitment, training, appraisals and ongoing management of staff and the implementation of the Child Safe Standards. • Undertake or nominate an appropriate delegate where the local Child Safety Officer is unavailable. Where this occurs, it must be widely publicised to the school community. • Develop a culture of child safety within the school. • Confirm the nature of the complaint and commence disciplinary processes if needed. • Ensure child safe principles are included in risk assessments. • Conduct appropriate child safe recruitment practices and screening processes. • Ensure processes are in place to facilitate the appropriate response to a child who makes or is affected by an allegation of child abuse. |
| AIIU | <ul style="list-style-type: none"> • Continuously develop a culture of child safety within AIIU. • Provide information relating to Child Safety via training to new and existing staff, volunteers, affiliated organisations and host families. • Make child safety resources/templates available to Regional Managers. • Provide support and assistance to Regional Managers. • Inform Regional Managers of any changes to legislation • Research and share information and updates regarding Child Safe Standards and legislative changes to all relevant personnel. • Develop and distribute child safe materials such as posters and leaflets. • Must immediately report any incident or allegation involving actual or alleged sexual or physical abuse of an exchange student to: <ul style="list-style-type: none"> the relevant law enforcement agency in Queensland if they are an inbound student the relevant authority in the host country if they are an outbound student. • If AIIU has reasonable grounds to believe that one of its students in Queensland is in need of protection, it must make a report. • Must also advise the IQU about the incident or allegation and what steps the SEO has taken in response. • Determine if an allegation is a Reportable Conduct offence and oversee any investigations into suspected staff and volunteer misconduct and provide advice in relation to disciplinary procedures as they apply to the Child Safe Standards and Child Safe Policy. |

General Responsibilities of AllU

The below information is a general guide and specific responsibilities should be detailed in the AllU Code of Conduct.

AllU must:

- Ensure that all staff:
 - are clear about their roles and responsibilities regarding child protection and child safeguarding.
 - are required to observe Child Safe Standards and expectations for appropriate behaviour towards and in the company of children.
 - always adhere to AllU Child Safe Policy and Code of Conduct and uphold AllU's Statement of Commitment to child safety.
 - take all reasonable steps to protect children from abuse.
 - are aware of their obligations to immediately report suspected abuse
 - are aware of the indicators when a child may be at risk of harm or significant harm.
- Provide/facilitate training and development for all staff in the recognition and reporting of abuse and harm.
- Provide reporting procedures and professional standards for care and protection work.
- Ensure that all allegations of child abuse are reported to the Queensland Police Services or Child Protection Services, General Manager, AllU and AllU Regional Managers.
- If an allegation of child abuse is made, ensure as quickly as possible that the child(ren) is safe.
- Ensure all staff have access to relevant acts, regulations, standards, and other resources for them to fulfil their obligations.
- Treat everyone with respect.
- Promote the cultural safety, participation, and empowerment of Aboriginal children (for example, by never questioning an Aboriginal child's self-identification).
- Promote the cultural safety, participation, and empowerment of children from culturally and/or linguistically diverse backgrounds (for example, by having a zero-tolerance approach to discrimination).
- Promote the safety, participation, and empowerment of children with a disability (for example, by having a zero tolerance of discrimination).
- Encourage children to have a say and participate in all relevant AllU activities where possible, especially on issues that are important to them.
- Ensure as far as practicable that adults are not left alone with a child.

Responsibilities of Mandatory Reporters

Mandatory Reporters must:

- make a report to Child Protection if they form a belief on reasonable grounds that a child needs protection from physical injury or sexual abuse;
- make a report as soon as practicable after forming a belief;
- make a report on each occasion they form a belief;
- make a report even if leaders do not share their belief; and
- ensure that a report has been made when another mandated reporter has undertaken to make the report.

CODE OF CONDUCT

AllU recognises a Code of Conduct as an essential strategy to help keep children safe from harm. A Code of Conduct lists acceptable behaviours and those that are unacceptable. It identifies professional boundaries, ethical behaviour and how to avoid or better manage difficult situations.

The Child Safety Code of Conduct is one of the requirements of the Child Safe Standards.

It applies to all those adults involved in child-related work with students.

This Child Safety Code of Conduct identifies inappropriate behaviour with children in a school environment. The objective is to guide school staff in identifying and regulating their behaviour and the behaviour of other school staff and to protect children from abuse in the school environment.

RECRUITMENT PROCESS FOR STAFF

Recruitment Process

AllU will follow the procedures below when recruiting staff:

1. Clarify the need for and role of the staff member and develop or review the Job Description:
 - Ensure that position descriptions for all new positions advertised include the statement ***Child Safe Environments***.
2. Identify roles to be involved in the shortlisting and interviewing.
3. Advertise the position.
4. Send applicants a copy of the position description. The Code of Conduct and position descriptions must outline expectations of staff and volunteer behaviour including:
 - zero tolerance of racism and expectations that staff and volunteers will act on incidents of racism
 - that children will be supported to express their culture and enjoy their cultural rights.
5. Shortlist applicants based on their skills and experience.
6. Conduct interviews and include child safeguarding questions.
7. Select the most suitable applicant. In accordance with any applicable legal requirement or policy, AllU and/or its schools, affiliated organisations etc. must make reasonable efforts to gather, verify and record the following information about a person whom it proposes to engage to perform child-connected work:
 - Working with Children Check status, (QLD Blue Card);
 - Proof of personal identity and any professional or other qualifications;
 - The person's history of work involving children; and
 - 2-3 references that address the person's suitability for the job and working with children.
8. Conduct 2-3 verbal professional reference checks for the applicant. Follow up with referee reports as they are a critical part of the assessment of the relative merits of each short-listed applicant.
9. Advise the successful applicant in writing including the probation period.
10. Sign a *Child Safety Commitment*.
11. Write letters to unsuccessful applicants.
12. Orientate the new staff member. New staff must have 3 hours mandatory child safety training.

13. All staff and volunteers receive an appropriate induction and are aware of their responsibilities to children and young people, including record-keeping, information sharing and reporting obligations.
14. Ongoing supervision and people management is focused on child safety and wellbeing.

Staff must be selected against the key selection criteria outlined in the relevant position description. AllU should carry out verbal reference checks before a new employee is engaged.

Advertising Positions

Position descriptions must include the ***Child Safe Environment***.

Interviewing

The selection panel should draw up a list of interview questions prior to the interviews. All applicants should be asked the same questions. The questions should aim to explore the applicants' relevant skills and experience to perform the duties and include a range of behavioural and values-based questions that will help determine the person's suitability for the position and uncover any potential risks to children.

Each interview should include questions that explore the:

- Motivation to work with children
- Understanding of child abuse in organisational settings, e.g. how it occurs, prevention strategies.
- Work history, including prior positions held, responsibilities, any gaps, and reasons for leaving (especially where previous roles involved work with children).

Particular attention is paid to:

- Answers that indicate a lack of professional boundaries in relation to working with children.
- Answers that are incomplete or concerning.
- Any unusual context for the candidate to be seeking employment with children.

Procedures When a New Staff Member is Recruited

When a new employee is appointed, the following must apply:

- the employee has a copy of their job description which includes the following statement:

AllU and all of its affiliated AllU are child safe environments. Our activities promote the safety and wellbeing of all students, staff, volunteers and other relevant personnel. We are committed to protecting students from abuse or harm in accordance with our legal obligations including the Child Safe Standards.

- all staff, volunteers and committee members must undertake three hours of compulsory Child Safety training
- all staff, volunteers and other relevant personnel must sign a Code of Conduct annually to ensure they have read and understood its contents

NB: All job descriptions and Agreements of Employment should incorporate child safe messaging.

Digital Technology

This following outlines measures AIIU must take to support all students, including exchange students, to engage with digital technology in a safe and responsible way.

- There is a duty of care to students to take reasonable steps to ensure digital learning is conducted in a safe and responsible manner.
- Ensure students are aware of expectations relating to the safe, responsible and ethical use of digital technologies.
- Online safety should be included in all program planning.
- Online incidents of concern must be managed in accordance with AIIU's policy on Managing and Reporting Critical Incidents, as well as any other policy relevant to the type of incident.

There is a duty of care to take reasonable steps to protect students from any harm that should have reasonably been foreseen, including those that may be encountered within the online learning environment.

It is essential that the following are developed:

- clear processes and practices to manage online behaviour and respond to any incidents that may arise
- prepare program plans that explicitly teach safe, responsible and ethical online behaviours
- ensure students are aware of behavioural expectations when engaging in digital learning activities.
- recommend that parents/carers and/or host families discuss, develop and implement a similar 'family agreement' at home. This will assist students to understand what is and isn't appropriate behaviour and that appropriate behaviour is expected everywhere and anytime they are online.

Supervision When Using Digital Technology in the Classroom

AIIU should have measures in place to ensure students are appropriately supervised when engaged in online learning.

Such measures might include:

- regularly monitoring screens
- installing remote access software that enables access to individual students' 1 to 1 learning device used in class
- actively reinforcing learning and behavioural expectations during the activity.

Posting Photographs Online

When including photographs of students in online platforms and applications, it is important to consider risk and consent.

Responding to Online Incidents

Any online incident must be responded to in accordance with the AIIU policy on **Managing and Reporting Critical Incidents**.

Key Definitions

Cyber Safety: refers to safe and desirable practices in online environments and the use of electronic and ICT equipment devices.

ICT Equipment/Devices: in this document includes, but is not limited to, computers, laptops, tablets, storage devices, cameras, all types of mobile phones, video and audio players/receivers, social networking sites, and any other technologies as they come into use.

Cyber Bullying: involves the unwanted use of electronic equipment devices to harass and cause discomfort to other members of the School community.

Behaving Safely Online Means:

- protecting their own privacy and personal information
- selecting appropriate spaces to work and contribute
- protecting the privacy of others (this can be sharing personal information or images)
- being proactive in letting the relevant personnel know if something is 'not quite right' These principles of safety and responsibility apply to internet and social media use at home and School.

AIU's Responsibilities

- To provide everyone involved in AIU's programs with an awareness of the benefits and risks of using ICT
- To integrate cyber safety education into all programs with other child safety measures
- To promote staff awareness of the professional responsibilities for students' safety in the area of cyber safety
- To provide professional learning in regarding cyber safety issues
- To provide information through avenues such as newsletters, website, and/or posters
- To liaise with outside agencies to offer education programs Cyber Safety Policy
- Promote safe and responsible use of ICT devices
- Investigate and act upon all cases of misuse of ICT equipment and devices.

Students' Responsibilities

- To abide by AIU cyber safety policy, that aims to prevent bullying and harassment
- To ensure that all material being accessed on the internet is appropriate
- To seek clarification about accessing websites or other sources of information where they may be unsure of content
- To ensure that student communications with other students, staff members and members of the outside community do not harass, vilify or attack personally other individuals. This includes, but is not limited to, written words and the posting of images
- Where ICT equipment devices are used, report any communications which are inappropriate to the relevant personnel.

Parents/Carer/Host family's' Responsibilities

- To encourage responsible communication using ICT equipment/devices.
- To explain the internet use permission form to their child/children/student.

REPORTABLE CONDUCT SCHEME

The Queensland Reportable Conduct Scheme seeks to improve organisations' response to their worker's and volunteers' allegations of child abuse and child-related misconduct.

Summary

Leadership must notify QFCC as soon as possible after becoming aware of a reportable conduct allegation involving any adults. AIU will assess the allegations and report them to the QFCC, if appropriate.

The Reportable Conduct Scheme does not change or replace other reporting obligations such as mandatory reporting.

Details

The Reportable Conduct Scheme is a child safety mechanism which complements the Child Safe Standards and other existing child safety measures.

AIU policy is that it's leadership team has the responsibility for reporting any allegations of 'reportable conduct' raised against any adults who are 18 years or over to the QFCC.

There is an allegation of reportable conduct where a person has a reasonable belief that there has been:

- a sexual offence, sexual misconduct or physical violence committed against, with or in the presence of a child
- behaviour causing significant emotional or psychological harm to a child
- significant neglect of a child, or misconduct involving any of the above

Leaders should notify QFCC as soon as possible after becoming aware of a reportable allegation.

The Reportable Conduct Scheme has been designed to ensure that the QFCC can oversee and monitor the handling of allegations of child abuse and share information with relevant bodies (e.g. Working with Children Check Unit, relevant regulators and Queensland Police Services) to better prevent and protect children from misuse.

There are five types of Reportable Conduct:

- **sexual offences** committed against, with or in the presence of a child
- **sexual misconduct** committed against, with or in the fact of a child
- **physical violence** against, with or in the presence of a child
- any behaviour that causes **significant emotional or psychological harm** to a child
- **significant neglect** of a child.

Requirements of Heads of Organisations

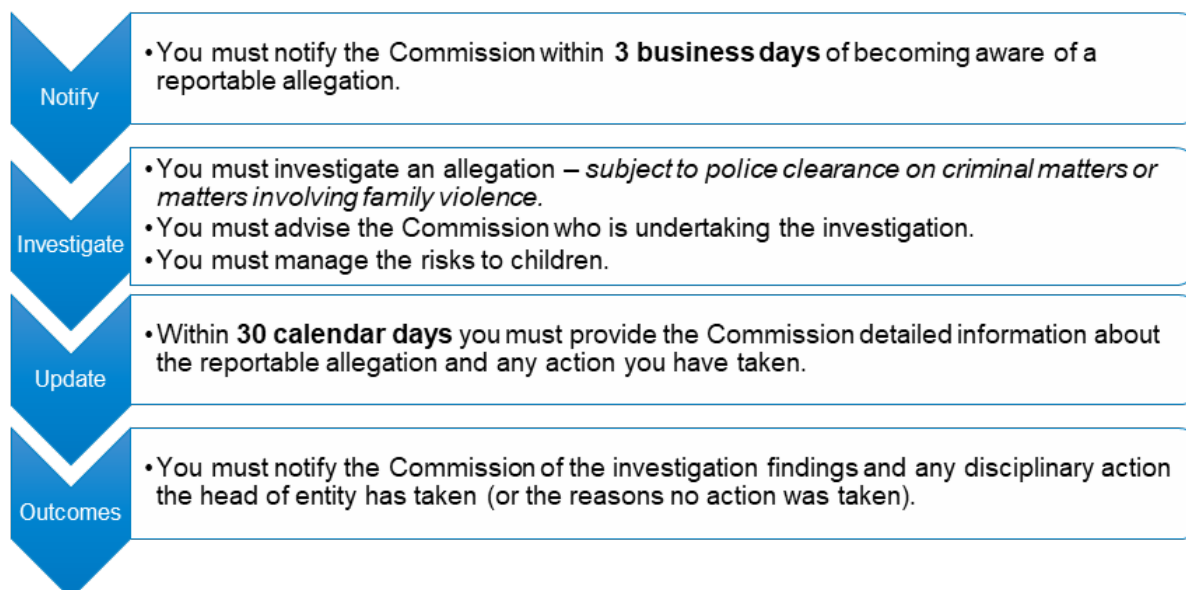
The Reportable Conduct Scheme imposes new obligations on heads of organisations (**General Manager, AIU**) within the scheme.

This includes requirements to:

- have in place systems to prevent child abuse and, if child abuse is alleged, to ensure allegations can be brought to the attention of appropriate persons for investigation and response
- ensure that the QFCC is notified and given updates on the organisation's response to an allegation
- report allegations that may involve criminal conduct to the Queensland Police Service.

The Reportable Conduct Scheme does not replace the need to report allegations of child abuse, including criminal conduct and family violence, to the Queensland Police Service.

A snapshot of a head of organisation's obligations under reportable conduct:



Where to Get Help

Organisations covered by the Reportable Conduct Scheme should contact the QFCC for clarification and guidance and to talk through any issues of concern.

INDICATORS OF CHILD ABUSE

| Abuse Type | Indicators |
|------------|---|
| Physical | <p>Physical indicators of physical child abuse include (but are not limited to):</p> <ul style="list-style-type: none"> ● evidence of physical injury that would not likely be the result of an accident ● bruises or welts on facial areas and other areas of the body, such as back, bottom, legs, arms and inner thighs ● burns from boiling water, oil or flames or burns that show the shape of the object used to make them, such as from an iron, grill, or cigarette ● fractures of the skull, jaw, nose and limbs, especially those not consistent with the explanation offered, or the type of injury possible at the child's age of development ● cuts and grazes to the mouth, lips, gums, eye area, ears and external genitalia ● bald patches where hair has been pulled out ● multiple injuries - old and new ● effects of poisoning ● internal injuries. |

| | |
|---------------------------|--|
| Child sexual abuse | <p>Physical Indicators of sexual abuse may include (but are not limited to):</p> <ul style="list-style-type: none"> • injury to the genital or rectal area (for example: bruising, bleeding, discharge, inflammation or infection) • injury to areas of the body, such as breasts, buttocks, or upper thighs • discomfort in urinating or defecating • presence of foreign bodies in the vagina or rectum • sexually transmitted infections • frequent urinary tract infections. • disclosure of sexual abuse - by the child, friend, family member • drawings or descriptions of stories that are sexually explicit and not age-appropriate • persistent and age-inappropriate sexual activity, such as excessive masturbation or rubbing genitals against adults • wariness or fear of a parent, carer or guardian and reluctance to go home • unusual fear of physical contact with adults • change in sleeping patterns, fear of the dark or nightmares and regressive behaviour, such as bed-wetting • wearing clothes unsuitable for weather conditions to hide injuries • unusually nervous, hyperactive, aggressive, disruptive and destructive to self or others • exhibits significant delays in gross and fine motor development and coordination • overly compliant, shy, withdrawn, passive and uncommunicative • fear of home, specific places or particular adults • poor self-care or personal hygiene • complaining of headaches, stomach pains or nausea without physiological basis. |
|---------------------------|--|

| | |
|------------------------------|--|
| Grooming | <p>Behavioural indicators that a child may be subject to grooming include (but are not limited to):</p> <ul style="list-style-type: none"> ● developing an unusually close connection with an older person ● displaying mood changes, such as hyperactive, secretive, hostile, aggressive, impatient, resentful, anxious, withdrawn, or depressed ● using street or different language, such as copying the way the new 'friend' may speak, talking about the new 'friend' who does not belong to his or her normal social circle ● possessing gifts, money and expensive items given by the 'friend' ● being excessively secretive about their use of communications technologies, including social media ● being dishonest about where they've been and whom they've been with. |
| Emotional child abuse | <p>Physical indicators of emotional abuse include (but are not limited to):</p> <ul style="list-style-type: none"> ● language delay, stuttering or selectively being mute (this is when the child only speaks with certain people or in certain situations) ● delays in emotional, mental or physical development. <p>Behavioural indicators of emotional abuse include (but are not limited to):</p> <ul style="list-style-type: none"> ● overly compliant, passive and undemanding behaviour ● extremely demanding, aggressive and attention-seeking behaviour or anti-social and destructive behaviour ● low tolerance or frustration ● poor self-image and low self-esteem ● unexplained mood swings, depression, self-harm ● behaviours that are not age-appropriate (for example: overly adult or overly infantile) ● exhibits significant delays in gross and fine motor development and coordination ● poor social and interpersonal skills ● violent drawings or writing ● lack of positive social contact with other children. |
| Neglect | <p>Physical indicators of neglect include (but are not limited to):</p> <ul style="list-style-type: none"> ● appearing consistently dirty and unwashed ● being consistently inappropriately dressed for weather conditions ● being at risk of injury or harm due to consistent lack of adequate supervision from parents ● being consistently hungry, tired and listless ● unattended health problems/lack of routine medical care ● having inadequate shelter and unsafe or unsanitary conditions. <p>Behaviour indicators of neglect include (but are not limited to):</p> <ul style="list-style-type: none"> ● being left with older children or persons who could not reasonably be expected to provide adequate care and protection ● gorging when food is available or inability to eat when extremely hungry ● begging for, or stealing food ● appearing withdrawn, listless, pale and weak |

| | |
|--|---|
| | <ul style="list-style-type: none"> ● aggressive behaviour, irritability ● little positive interaction with parent, carer or guardian ● indiscriminate acts of affection and excessive friendliness towards strangers ● exhibits significant delays in gross and fine motor development and coordination ● poor, irregular or non-attendance at the service (where regular attendance is expected) ● refusal or reluctance to go home ● self-destructive behaviour ● taking on an adult role of caring for parent. |
|--|---|

| | |
|------------------------|--|
| Family Violence | <p>Physical indicators of family violence may include (but are not limited to):</p> <ul style="list-style-type: none"> ● speech disorders ● delays in physical development ● failure to thrive (without an organic cause) ● bruises, cuts or welts on facial areas, and other parts of the body including back, bottom, legs, arms and inner thighs ● any bruises or welts (old or new) in unusual configurations, or those that look like the object used to make the injury (such as fingerprints, handprints, buckles, iron or teeth) ● internal injuries. <p>Behavioural indicators of family violence may include (but are not limited to):</p> <ul style="list-style-type: none"> ● violent or aggressive behaviour and language ● depression and anxiety ● appearing nervous and withdrawn, including wariness of adults ● difficulty adjusting to change ● developmentally inappropriate bedwetting and sleeping disorders ● extremely demanding, attention-seeking behaviour ● participating in dangerous risk-taking behaviours to impress peers. ● overly compliant, shy, withdrawn, passive and uncommunicative ● 'acting out', such as cruelty to animals. ● demonstrated fear of parents, carers or guardians, and of going home ● complaining of headaches, stomach pains or nausea without physiological basis. |
|------------------------|--|

REVIEWING THE CHILD SAFETY POLICY

AIU will record, review and analyse complaints, issues, concerns and safety incidents for the purpose of identifying causes and systemic failures, and to inform continuous improvement. AIU's **Evaluation Framework: Policies, Guidelines and Programs** outlines the process by which it will do this.

In accordance with the processes outlined in its **Engagement Overview**, AIU will report on and share findings and actions taken in response to relevant reviews of its policies, guidelines and programs, including those related to child safety incidents, with students, families/guardians, staff and volunteers.

All policies and procedures related to child safe practices, including this Child Safety Policy, are **annually reviewed** or following a significant incident. The General Manager, AIU has overall responsibility to ensure that these reviews form part of core business for the organisation and to delegate the facilitation of these reviews to the Regional Managers. Once a policy or procedure has been reviewed, and if needed, updated, the General Manager is the designated 'Approver'.

Changes to policies and procedures are made based on review findings to better protect the children and young people we engage with.

Furthermore, as part of AIU's commitment to a culture of continuous improvement, child safe practices is a standing item on the agenda of all scheduled leadership and staff meetings.

Where possible, AIU does its best to seek feedback from all stakeholders in its review of policies and procedures, including students, host families, host schools, parents/carers, third-party affiliated organisations, and where appropriate local Aboriginal communities, culturally and linguistically diverse communities and people with a disability.

Child Safety Policy Declaration

I have read this Child Safety Policy and understand the fundamental principles, values and behaviours at the heart of working with community language schools. I agree to always abide by the Child Safety Policy.

Name: _____

Signature: _____

Role: _____

Date: _____

POLICY APPROVER:

General Manager, AIU

Approved: 1 July 2025

REVIEW

This policy is to be reviewed by 30 June 2026